

To our customers:

We would like to reassure you that the wastewater collected from your homes, through our septic tank cleaning service, is safely and responsibly handled by our company. There has been some misleading information posted on the web recently that implies that we have been disposing of septic waste at the Quasar facility in Wheatfield. This is not true, as we have not hauled any septic system waste to the Quasar facility. All septic system waste generated from pumping septic tanks is hauled to and disposed of at one of the municipal wastewater treatment plants located in Lewiston, Grand Island or Buffalo.

Please do not hesitate to have us perform the periodic inspections and proper maintenance that septic systems need to continue working properly. The removal of solids from the septic tank is a vital part of the maintenance of the system as too many solids in the tank could eventually flow out and clog the absorption field. We have pumped septic tanks and hauled septic waste for over 50 years in accordance with our permit and we look forward to providing this service to you for many years into the future.

To address the recent influx of calls that we have received about our trucks hauling material to the Quasar facility:

The material being hauled in our trucks to the Quasar facility is wastewater from grease traps. Most restaurants typically have grease traps which collect grease, fats, oils and food waste used in the preparation of food. The grease traps prevent the material from entering the municipal sewer system, solidifying and clogging downstream sewer pipes. Similarly to septic tanks, the grease traps have to be periodically inspected, maintained and pumped to assure that they are functioning properly and to remove the buildup of solids. This wastewater has a high amount of organic material and we have been told that it is considered a good feedstock for the production of bio-gas in the anaerobic digester at the Quasar facility. We have only hauled grease trap waste to the facility and do not truck any material away from the facility. Currently and prior to the construction of the Quasar facility, we have always hauled and disposed of the grease trap waste in accordance with our permits issued by the State.

Wishing you all a Happy New Year